## Pharmacy Alumni Panel 11/02

Start: 6:10

**Outpatient Pharmacy** 

- Retail
  - Most common pharmacy practice that people think of
  - Independent pharmacy
    - Pet medicine, specific medicine
- Closed door
  - Mail order
    - Dialysis
  - SNF
    - Support skilled nursing facilities
    - Get medication from contracted pharmacies that specialize in this care
    - Have clinicians
  - Home Infusion
    - Infused medication at home
    - Be administered by the patient or home help nurse
- Start-Up
  - Telemedicine
  - Medication delivery
- Managed Care
  - Insurance side of pharmacy
  - Formulary medicine
    - Check the preferred medication
    - What is the benefit for the patient
    - Assessing financial impact for the patient

Inpatient Pharmacy

- Academic
  - Stanford, UCSF, UC Davis
  - Partnered with medical schools
  - Teaching center
- Community
  - Ex: Kaiser Vacaville
  - Smaller hospitals and provide services for the majority of the community
  - Stand-alone system: Northbay medical center, take care of themselves
  - Multi-system: Kaiser, Sutter

- Roles
  - Clinical practicing as a clinician, based off of patient's treatment goals, opportunities to specialize (PGY1, PGY2, Fellowships)
  - Distributive/Operational Doctor puts in the order then clinically reviewed then to patients
  - Regulatory Surveyed by state, fed, DEA, keeping compliance with the rules
  - Info Technology transitioning away from manual labor to automation
  - $\circ$   $\;$  Leadership not a huge focus on leadership, is developing more

Ambulatory Care

- See physicians for annual check-up
- Benefits for certain medications have for certain disease states
- Pharmacists are the experts in medicine
- Patient Facing order labs, treatments, etc

Industry

- Train to access studies, interpret data, patient outcomes, safety
- Medication Information strong understanding of medicine they're accountable for
- Regulatory affairs highly regulated, impact patient care, surveyed by DEA and FDA
- Medical Affairs take information by organization and works with health systems to get their medication in the systems

Academia

- Professorship
- Research

## Q&A

- Which roles was impacted by Covid
  - Everywhere
  - Where you have the most people, outpatient pharmacy with 10 people working, you won't be impacted too much
  - Real concern is how you can take care of patients and also keep your employees safe
  - Ambulatory care changed more towards work from home, telehealth, started with more Covid cases
- Will any policy changes stay after Covid

- Cleaning will stay and new policies will stay that can help with future diseases
- Working remotely might stay to give more space in the actual hospital
- Describe a typical day in your life
  - Inpatient Pharmacy Director
    - Making rounds in the pharmacy that everything is safe and compliant
    - Transitioning over to meetings, review policies and procedures
  - Ambulatory Pharmacy Supervisor
    - Chat with the team and check in
    - Emails and meetings
    - Check in with all the medicine and machines
    - Oncology team is built of pharmacists and pharmacy techs, build medications for patients, deliver medication to infusion side
    - Anti-coagulation have a list of patients to work on, give rec dosing of medication, work with patients that have upcoming procedures
      - Do-ACs newer blood thinners, easier to manage
    - Implementing new projects, responsibilities
  - Inpatient Pharmacy Supervisor
    - Take care of employees
    - Reacting to what has just happened in the department
    - Operational Pharmacy making sure getting medication and medications right, looking at labs, phone calls with doctors
    - Clinical Pharmacy floor based pharmacy
    - Code Blues ACLS certified
    - Trauma center full trauma activation
    - Actively part in what kind of drugs the patient needs
    - Look at all the patients in antibiotics
      - Community based antibiotics or bigger antibiotics
    - Work with physicians to give the best medication care/therapy for the patients
- What helped you decide what route of Pharmacy to take
  - Clerkship comes around and you get exposed to so many different opportunities in pharmacy
  - $\circ$   $\,$  Hospital practice changes so much and you get to learn so much
  - It's ok to have a community college letter of rec
    - It depends on the quality of the actual letter
  - What you think you're going to do today might be different from what you actually do tomorrow

- Networking will help immensely
- Advice you'd give for people wanting to go into clinical
  - Learn everything you can
  - Enjoy the journey
  - $\circ$   $\,$  Do something that resonates with you

Build your experience

If you're interested in something, go for it

Take opportunities

Invest in people and they'll invest in you

Say yes to opportunities

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End: 7:10